**TERMS & CONDITIONS**

Welcome to *Delidelivers.com* the site and Deli delivers mobile application. We offer you a way to interconnect your food orders for delivery or collection from Deli’s and Street food displayed on the Website.

The terms and conditions for use of and purchase of products from Deli delivers Limited (“the Company”) are as follows. The usage of the website constitutes an agreement to follow and remain bound to these terms, which might be amended at any time. Your usage of the site at any time after the amendments bounds you to the agreement as amended.

**General Terms**

The usage of the site constitutes your agreement to the Company that reply by electronic mail for any purposes as it is considered appropriate by company. The company is not liable to the extent that the site is connected to any website or services that are beyond the control of the company. Products such as Tobacco and Alcohol are not available for delivery to persons under the age of 18 years. The policy of Deli delivers ensures that all orders are processed in an efficient manner to street food and convenient store delis. On the other end it is our policy that we do not exchange food, beverage or any other item that may come in contact with the person. The Company has the right to refuse to supply any individual or company and the company also reserves the right to deny access to the Site. Deli delivers.com cannot be responsible for any delivery delays. The site is only provided through English. Deli delivers Limited is registered in the Republic of Ireland with Co No: 649233 with registered address apt 15, Clan house,22/23 Dominick street- upper, Galway. Our website uses cookies. By using our website or application and agreeing to these terms and conditions, you consent to our use of cookies in accordance with the terms of our privacy policy.

**NOTIFICATIONS & DELIVERIES:**

* All the best efforts are made to have your food delivered in a very fast and efficient manner but the this can be delayed by various circumstances which are beyond our control.
* We cannot guarantee typical collection and delivery times specific as we can provide an indication
* Deliveries shall be charged in accord with chosen destination and price thereafter price displayed may be amended (after you place an order) but only to reflect a change in cost.
* Any changes or amendments to details of deliveries cannot be made after placing the orders.
* Prior to the submission of the orders please check all details before submitting your order.
* Please note www.delidelivers.com cannot be responsible for conditions affecting delivery such as adverse weather conditions, traffic and slow processing of orders by any vendors
* Where orders are placed after notified last order date / time for guaranteed delivery the Company does not accept responsibility for late delivery.
* It is the responsibility of the customer to provide full and accurate delivery address & valid contact telephone number. Delivery drivers only call the number provided if direction is needed to the delivery address and not to arrange a delivery.

**Payment Methods**

* Our company accepts online payment by VISA (Credit/Debit/3V/Pre-pay) & MasterCard (Credit/Debit/Pre-pay), or by cash on delivery direct to the vendor via delivery/collection.
* VAT is charged at the current rate where applicable.
* The delivery charges are shown at the end of the transaction.
* You may be required to show the card if you pay by credit or debit card, at the time of delivery as proof of identification and so that they can check that the card can be confirmed with the receipt data for the Order.
* Please be aware that from time to time there can be delays with the processing of card transactions; As a result of this the payments can be take up to sixty (60) days to be charged or deducted from your bank account or charged to your credit or debit card.
* If you have a complaint about the quality of food or service provided by delis or street food vendors on this Website or mobile application, then any compensation should be sought directly from the delis or street food vendors.
* Deli delivers is not able to provide refunds on behalf of the restaurants and is not liable for any such refunds sought. In any case if Deli delivers cannot help you we will be giving you the vendors contact details.

**ALLERGEN AND INFORMATION ON MENU:**

All the content of the menu’s names, descriptions, prices, special offer information, heat and allergenic warnings and other information on menus that are provided to us by street food vendors and convenient store delis. These are accurately given as specified by them.

However, it is street food vendors and convenient store deli’s that are responsible for providing this Menu Information and ensuring that it is factually accurate and up-to-date, and we do not undertake any such responsibility.

 In any case if you have any doubt about any information about the dishes, allergy warnings, contents used to prepare the dish or any other Menu Information, it is your responsibility to confirm with the street food vendors and convenient store deli’s directly before ordering.

**ABOUT REVIEWS**

The reviews on the sites and applications are only for information and they are not used by us to advice anybody. The reviews are only opinions that were given by the customers who used our mobile application or website to order the deliveries and these are their own opinions.

As per the extent permitted by law, we assume there is no responsibility or liability to any person for any Reviews or opinions and the Material, including without limitation any mistakes, defamation, obscenity, omissions or falsehoods that you may encounter in any such materials.

**Photographs of food**

Please note that sometimes photographs and images may be used from the stocks we have just to give an idea. It should only be regarded as representation and not as an accurate way of illustration.

**QUOTATIONS**

Quotations are subject of cost basis at the time of issue. Prices might be revised at any time to reflect a change in price structure, together with any change to the rate of VAT or similar tax.

**COUPONS USAGE**

 Discounts coupons provided by Deli delivers can only be used for Credit / Debit Card orders and are not valid on cash on delivery orders. Codes are strictly limited as per the conditions of the offer specifies. Discount codes cannot be used on bonus meals or in combination with any other offers. Codes are limited to only first-time users of the Deli delivers.com. Every code will be shown with its own expiry date. Deli delivers Limited reserves the right to cancel orders indiscriminately if it suspects any one who tries abuse.

**RESOLUTION of DISPUTES**

As per 15th February 2016, the European Union offers an online platform to resolve any dispute and the dispute resolution as per E.U. REGULATION (524/2013) (Art. 14 section 1 ODR-Regulation (EU 524/2013):For any information <https://ec.europa.eu/consumers/odr/main/?event=main.home.show>

**TERMS OF USAGE**

Deli delivers Ltd has the legal right to take necessary measures and follow steps that are available to ban / block / blacklist and prevent activities it believes were sham, suspicious, deceptive or offensive. If any such behaviour is found or detected, Deli delivers Ltd will immediately hold the suspected customer account and linked accounts and take all obligatory and essential actions to prevent further use. This includes voucher abuse activity. Deli delivers Ltd reserves the right to withhold all needed orders and transactional data to pass onto the relevant authorities if required.

**LIMITATION and LIABILITY**

The “Site” total liability to you in respect of all other losses arising under or in connection with the Service or the Website, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall in no circumstances exceed twice the value of your Order or €100, whichever is lower.

**LEGAL JURISDICTION**

The Terms of Website shall be governed by and construed in accordance with the laws of the Republic of Ireland. Disputes or claims arising in connection with these Website Terms (including non-contractual disputes or claims) shall be subject to the exclusive jurisdiction of the courts of the Republic of Ireland. Alternatively, mediation can be sought via the European Union for online dispute resolution (Art. 14 section 1 ODR-Regulation (EU 524/2013): For more information, please visit here: <https://ec.europa.eu/consumers/odr/main/?event=main.home.show>